

**Owners Pride Paint Film Protection Product  
Limited Warranty Registration**

**Owners Pride  
P. O. Box 1369  
Bolingbrook IL 60440  
1-833-241-2647**

Vehicle Owner's Name  
Vehicle Owner's Address  
Make, Model, Year, and VIN  
Dealer Name &  
Dealer Address  
Mileage at Application

XXXXX \_\_\_\_\_

Purchase Price \$ \_\_\_\_\_

Applied Date:

**Owners Pride Paint Film Protection Product**

*Warrantied Protection of factory-painted surfaces covered by the paint protection film against: damage to the protected painted surface from impacts by road debris that has torn or ripped the paint protection film.*

**Warranty Term: Five (5) Years from the Application Date**

This is a limited product warranty included in the purchase of the paint protection film applied to your vehicle. It is not insurance. It is not subject to state insurance laws, but may be subject to state law concerning warranties.

Claims against this limited warranty are not subject to deductibles, but are subject to all other provisions of this limited warranty.

Acknowledgment: This is to verify my agreement to purchase the paint protection film covered by this warranty and my agreement to the terms, conditions, and exclusions of the limited warranty (see complete terms, conditions, and exclusions on the reverse).

Date: \_\_\_\_\_ Buyer: \_\_\_\_\_ Co-Buyer: \_\_\_\_\_

**The obligor of this warranty is Owners Pride; 13730 P Street; Omaha, NE 68137**

## OWNERS PRIDE PAINT PROTECTION FILM LIMITED WARRANTY TERMS AND CONDITIONS

### DEFINITIONS

**ECP, We, Us, Our:** ECP Incorporated; 11210 Katherine's Crossing, Suite 100; Woodridge, IL 60517. ECP is the administrator of claims against this warranty.

**You, Your:** The vehicle owner and purchaser of the paint protection film, identified on the face of this document.

**Application Date:** The Applied Date shown on the face of this document, which is the date on which the paint protection film was applied to the **Vehicle**.

**Commercial Vehicle:** Any vehicle titled or registered to a business, or used for delivery, hire, or other business activities.

**Vehicle:** The vehicle identified on the face of this document, to which the paint protection film has been applied.

**Protected Surface:** The factory-painted exterior surfaces of the **Vehicle** to which the paint protection film has been applied.

### VEHICLE ELIGIBILITY

Commercial vehicles, conversion vans, motor homes, and RV's are not eligible for any of these protections.

### WARRANTY TERM

Five (5) years, starting on the **Application Date**.

### LIMITED WARRANTY

### PAINT PROTECTION FILM

The paint protection film product is warranted to protect **Protected Surfaces** of the **Vehicle** against damage from impact from road debris that causes rips or tears in the paint protection film. **This limited warranty does not apply to any of the following:** a. Pre-existing paint chips, dents or other mechanical damages; b. Any area not covered by the paint protection film product; c. Damage that cannot be repaired using reasonable industry methods; replacements of any kind or for any reason; d. Failure to repair and re-treat surfaces subject to accidental damage in accordance with this warranty; e. Damage that is a scratch, scuff, indentation or other mark that does not clearly penetrate the **Protected Surface**; f. Damage caused by any alteration or modification to the **Vehicle** surfaces; g. Failure to adhere to any requirements listed under the terms and conditions of this warranty; h. Pre-existing damage that occurs prior to the term of this warranty; i. Damage caused by tar, acid, bleach or other caustic or corrosive substances; fading and discoloration, including that due to exposure to UV light; j. Loss as a result of the **Vehicle** being involved in a traffic accident or collision; k. Damage resulting from neglect, abuse, or any intentional act; l. Damage due to an OEM defect in the **Protected Surface**; m. Damage due to the failure to maintain and care of the **Protected Surfaces** according to manufacturer instructions; damage from cleaning or scrubbing the **Protected Surfaces** with abrasive materials; n. Any damage caused by fire, acts of God, hail, flood, vandalism, rusting of metal and modifications; o. Any fraudulent or illegal acts by You, whether acting alone or in collusion with others; p. Any damage that occurs while the **Vehicle** is operated on unpaved roads or off publicly maintained roadways or being used for commercial purposes; racing applications; q. Any damage that is covered or should be covered by any warranty, insurance policy, or other agreement; r. Any incidental or consequential loss or damage, including resulting damage to the **Vehicle**, delays in rendering service under this warranty or resulting loss of use; s. Damage which occurs outside the United States, U.S. territories or Canada; t. Damage resulting from war, invasion, civil war, insurrection, rebellion or revolution, nuclear radiation or radioactive contamination, or any act of terrorism; u. **damage not reported to Us within sixty (60) days of it first becoming evident to a reasonably diligent owner;** or v. general cleaning and maintenance.

### REMEDIES AVAILABLE UNDER THIS WARRANTY

If the paint protection film fails to perform as guaranteed, **We** will (1) pay to repair the damaged, treated surface of the **Vehicle**, including repainting if necessary, and (2) will pay to re-apply paint protection film to the affected surface, at no cost to **You**. Under no circumstances will **We** pay for the replacement of any damaged surface. **CLAIMS UNDER THIS WARRANTY ARE LIMITED TO AN AGGREGATE TOTAL OF \$3,500.00 OVER THE TERM OF THE WARRANTY. ONCE WE HAVE PAID A TOTAL OF \$3,500.00 IN CLAIMS DURING THIS WARRANTY TERM, THIS WARRANTY WILL END AND NO FURTHER CLAIMS WILL BE HONORED.**

**We** will use aftermarket parts and supplies in place of original equipment manufacturer parts and supplies in repairs performed under this warranty unless such materials are not available or are not cost-effective. **We** will cause the service to be performed with reasonable promptness and quality. Due to the effects of aging over time, there is no guarantee of the color match of repaired portions of the **Vehicle**. In no event will **You** be provided with reimbursement of transportation or inconvenience costs during time of repair. If repair costs exceed the current average wholesale value of the **Vehicle**, as defined by Black Book (published by Hearst Business Media) or similarly accepted industry publication, the average wholesale value amount will be paid to **You** and the remaining coverage under this warranty will end. **WE SHALL HAVE NO FURTHER LIABILITY OR OBLIGATION OF ANY NATURE WHATSOEVER ARISING OUT OF YOUR EXPRESS LIMITED WARRANTY, INCLUDING BUT NOT LIMITED TO LIABILITY OR OBLIGATION FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ANY IMPLIED WARRANTIES ACCOMPANYING THE SALE OF THE APPEARANCE PROTECTION PRODUCTS ARE LIMITED IN DURATION TO THE DURATION OF YOUR EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. YOUR LIMITED WARRANTY IS GRANTED FOR YOUR SOLE BENEFIT, AND THAT OF SUCH TRANSFEREE AS PERMITTED. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.**

### YOUR DUTIES

In order to maintain the protective capabilities of the product, **We** recommend **You** follow these practices:

- When washing the exterior of **Your Vehicle**, **You** should always completely dry it and never leave it to air dry.
- Never use aggressive products to polish the exterior of **Your Vehicle** or remove surface contamination.
- You** should use high quality car care products on the exterior of **Your Vehicle**.

### HOW TO FILE A CLAIM

To file a claim **You** may call 1-833-241-2647. **You** may also file online at [www.ecpinc.net](http://www.ecpinc.net), or using the ECP Claims mobile app available for both Apple and Android phones. If **You** prefer, **You** may file via mail by sending a completed claim form (available at [www.ecpinc.net](http://www.ecpinc.net)), and a copy of this agreement (front and back), to the following address: Warranty Administration Department; P.O. Box 1369; Bolingbrook, IL 60440. If necessary, within fifteen (15) days of receiving **Your** completed claim information, **We** will arrange for an inspection of **Your Vehicle**, at no cost to **You**, with an independent damage appraisal company. **You** will then be notified of the approval or denial of **Your** claim within ten (10) days of **Our** receipt of the completed inspection report. Upon approval of **Your** claim, **You** will be asked to return to the selling dealer, or to another dealer if directed by **Us**, so the repairs under this warranty may be effectuated. Do not have the repairs completed until **You** receive written authorization from **Us**. **ANY REPAIRS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM US WILL NOT BE REIMBURSED. Claims must be filed within sixty (60) days of the occurrence of covered damage. Claims for damage that is more than sixty (60) days old, and claims filed after the expiration of the warranty, will be denied.**

### TRANSFER OF UNEXPIRED WARRANTY PROTECTION

Any subsequent owner of the **Vehicle** may apply for continued protection under the unexpired portion of this warranty. To make this application for transfer, the subsequent owner must send the following to the Warranty Administration Department at P.O. Box 6070; Woodridge, IL 60517; within ninety (90) days of purchasing the **Vehicle**: (1) a copy of the front and back of this warranty, (2) a copy of the vehicle's title or registration certificate (do NOT send the original), showing the transfer applicant as the **Vehicle** owner, and (3) a check for \$50.00, payable to Warranty Administration Department. Active members of the US Military are exempt from the transfer fee requirement. In lieu of the check, please send evidence of active duty status.

### RENEWAL OF WARRANTY TERM

This warranty is not renewable.

### CANCELLATION

This is a product warranty, included freely in the price of the paint protection film purchased by **You**. It is, therefore, not cancellable.

### THIS WARRANTY BACKED BY INSURANCE

**Our obligations under this warranty are insured by a reimbursement insurance policy issued by Wesco Insurance Company; 59 Maiden Lane, 43rd Floor; New York, NY 10038. In the event We cease to operate, become bankrupt or fail to pay Your valid claim within sixty (60) days after proof of loss has been filed, You may file a direct claim with Wesco Insurance Company at 59 Maiden Lane, 43rd Floor; New York, NY 10038 or toll-free at 1-866-505-4048.**

### STATE AMENDMENTS AND DISCLOSURES

**GEORGIA:** Benefits under this limited warranty are limited to only those areas where paint protection film been applied.

**HAWAII:** Unresolved complaints about a warrantor, or questions regarding the regulation of a warrantor, may be directed to the Hawaii Department of Commerce and Consumer Affairs, Insurance Division, at 1-808-586-2790. **You** may also write to the Department at P.O. Box 3614; Honolulu, HI 96811.

**INDIANA:** This contract is not insurance and is not subject to Indiana insurance law.

**MASSACHUSETTS:** ECP Incorporated does business in Massachusetts as Entire Car Protection Incorporated.

**MISSISSIPPI:** Regulated by the Mississippi Motor Vehicle Commission; 1755 Lelia Drive, Suite 200; Jackson, MS 39236; 1-601-987-3995.

**MISSOURI:** Payment of the purchase price of the vehicle protection products backed by this warranty is due to **Your** selling dealer at the time of purchase on the terms reached between the selling dealer and **You**.

**OREGON:** Unresolved complaints about a warrantor, or questions regarding the regulation of a warrantor, may be directed to the Department of Consumer and Business Services; Division of Financial Regulation. **You** may contact the Consumer Advocacy Unit at 350 Winter Street SE; P.O. Box 14480; Salem, OR 97309-0405. The agency may also be reached at 1-888-877-4894 or at [dfr.oregon.gov](http://dfr.oregon.gov).

**VIRGINIA:** If any promise made in the contract has been denied or has not been honored within sixty (60) days after **Your** request, **You** may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at <http://www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml> to file a complaint.

**WASHINGTON:** This agreement, issued by the warrantor is considered to be a Protection Product Guarantee subject to the requirements of Chapter 48.110RCW. As a protection product guarantee holder, **You** are entitled to apply directly and without delay to the reimbursement insurance company for payment or performance due under the Agreement.